Certificate of Occupancy (C.O.)

What is a Certificate of Occupancy?
No building or structure shall be used or occupied, and no change in the existing occupancy classification of a building or structure or portion thereof shall be made, until the building official has issued a certificate of occupancy.

When is a C.O. required?
- When a new building is constructed, for a lease space finish-out, or a remodel (when there is a building permit, the C.O. is included, a separate C.O. permit is not required)
- When there is a tenant or occupant change
- When there is a tenant “name” or an ownership change
- If there is a change in use which would place the building or lease space in a different occupancy classification (group and/or division) as referenced in the International Building Code.

Why is a C.O. needed?
The Fire Department uses the C.O. submittal information to help identify potential hazards that may be encountered while responding to emergency calls. The Post Office requires a current C.O. with the correct address before mail will be delivered. When the building is new, the C.O. verifies that it conforms to the most current life safety standards. When the building is existing, has an ownership change, tenant change, or change in building use, a new C.O. is required to determine if the building is still safe to occupy. Utilities will not be released in the new tenant’s name, unless an application submittal for a C.O. has been received by our office.

How do I apply for a C.O. permit?
Apply online at www.mygovernmentonline.org. A current floor plan and a completed Industrial Pretreatment Survey must be uploaded to the submittal as PDF’s.

What happens during the C.O. review process?
When the Building Inspection Division receives the application, a permit number is assigned, and the application is routed to the Planning, Industrial Pre-treatment, and Fire Marshal’s Departments for their review. The review process typically takes approximately a week. The reviewing departments check the information provided by the applicant, conduct verification of the zoning based on location and the business use, and confirm that no changes are being made that would require a building permit. Once the application is approved, the applicant is sent a notification via email and the permit fee of $70.00 is due before the permit is issued.

What is next after my C.O. permit is issued?
A site inspection is required by Building Inspections (scheduled online), the Fire Marshal’s Office (call 512-401-5200 to schedule), and Industrial Pretreatment (call 512-401-5592 to schedule). If an inspection fails, a re-inspection fee of $25.00 will be assessed. All occupancy permits require approved site inspections prior to the issuance of the formal C.O. that will be required to be displayed in the place of business. Upon successful completion of the building & fire final inspections, the Building Official will issue the C.O.

Do I have to display the C.O.?
The C.O. is required to be posted in a conspicuous place on the premises and shall not be removed except by the Building Official.