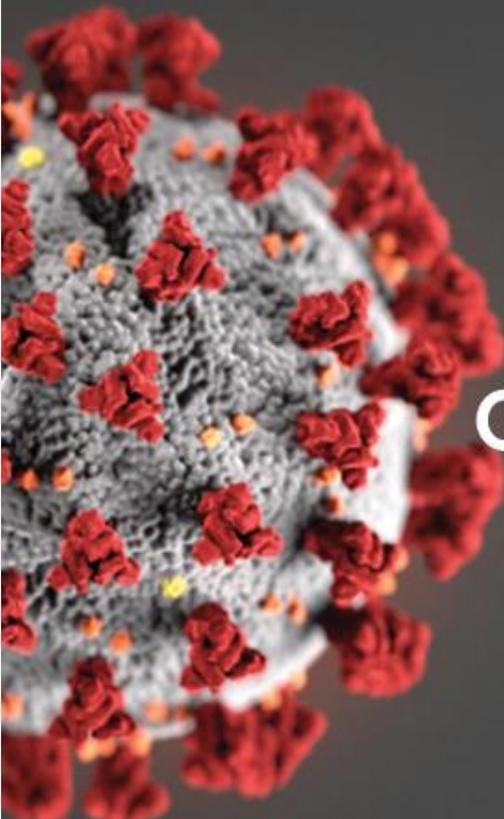


Official news about the City of Cedar Park from the City of Cedar Park.



## 2019 Novel Coronavirus Outbreak Information

### Stay Home, Stay Safe Orders

The City of Cedar Park is under both the Williamson and Travis Counties' **Stay Home, Stay Safe Orders** issued on March 24, 2020. Under these County Orders, all individuals living in Cedar Park must stay home or at their place of residence, except as needed to perform essential activities, work to provide essential business or maintain continuity of operation of critical infrastructure sectors. The Orders are in place through April 13, 2020. Continue social distancing (six feet or more) and washing your hands with soap and water for at least 20 seconds.

We encourage you to [read the Williamson County Stay Home Stay Safe Order](#) and [read the Travis County Stay Home Work Safe Order](#).

#### You can:

- Go to the store with as few people possible
  - We recommend that you take a list of what you need to help expedite your visit
- Exercise outside with social distancing



Stay Home, Stay Safe Orders  
Frequently Asked Questions

- Care for a family member or pet in another household
- Continue child visitation in custody agreements
- Work for or go to an essential business
- Order and pick up food from local businesses
- Pick-up prescriptions

**Please do not:**

- Leave home to visit friends or family members if there is no urgent need
- Hold or attend any public event or gathering
- Allow your kids to play on park playscapes

Visit our [website here](#) for frequently asked questions (under the Stay Home, Stay Safe Orders FAQ section) and other updated information.

## Stay Home, Stay Safe. A Message From Mayor Corbin Van Arsdale



Mayor Corbin Van Arsdale says that how long we remain under the **Counties' Stay Home, Stay Safe Orders** largely depends on us as a community.

He urges us all to:

- **Stay home**
- Adhere to **social distancing, handwashing and cleaning guidelines**

Together, he says that we will get through this – as one Cedar Park.



**Cedar Park Police** have been getting a lot of questions regarding the Stay Home, Stay Safe Order.

- We are still here for you 24/7
- We ask you to **Stay Home, Stay Safe**
- We are **NOT** pulling over random drivers to ask where they are going or for "papers"
- Main focus—education over enforcement
- For some FAQ's, [please see this helpful guide.](#)

### Rumor Patrol

**RUMOR:** Residents should call 9-1-1 to report violations of the Stay Home Stay Safe Orders.

**FACT:** If there is a safety issue related to the Stay Home Stay Safe Orders call the non-emergency dispatch line at 512-260-4600 (ext. 0) to report it. Only call 9-1-1 in an emergency.

**RUMOR:** Bulk trash will not be picked up due to COVID-19.

**FACT:** Services are running as usual. That includes pick up of recycling and trash carts and up to 7 bulk items. If services are affected by the COVID-19 pandemic, the City will announce changes through social media and on our website.



**RUMOR: The recycling truck will pick up anything outside my recycling cart.**

**FACT:** The recycling truck will pick up cardboard if it is bundled. Any other recycling (other than bundled cardboard) outside the cart will not be picked up. Any other recycling (besides bundled cardboard) outside the cart will not be picked up. On non-recycling weeks, the trash truck will pick up cardboard if it is bundled and take it to the landfill. It will count as one of the 7 extra items.

**RUMOR: The trash truck just drove by and did not pick up my yard trimmings.**

**FACT:** From Monday, March 23 through Friday, May 1, yard trimmings will be collected to be recycled. Tree and shrub trimmings must be no more than four feet in length and no more than four inches in diameter and weigh no more than fifty pounds. Other yard trimmings such as leaves and grass clippings must be placed in brown paper yard waste bags and not in plastic bags. During this yard trimmings recycling period, yard trimmings may be placed in addition to your bulk items limit of seven (7) items outside of your trash cart. For more information on your trash and recycling service visit [our website](#).

## City Department Contact Information

**We're still here for you!** Even though the main lobby areas of City buildings are temporarily closed to the public, staff is available to assist you by phone or email. City Services remain available.

- **Police Department:** 9-1-1 for emergencies and 512-260-4600 for non-emergencies
- **Fire Administration:** 9-1-1 for emergencies or 512-401-5216 or 512-401-5222 for non-emergencies
- **Water Utilities:** payments accepted by drop-off in Night Drop Box in parking lot across from building 4, by mail, by phone at 512-401-5300 or online [here](#)
- **Municipal Court:** payments accepted by phone at 512-260-4300 or online [here](#)
- **City Hall/City Manager's Office:** 512-401-5000
- **Development Services:** 512-401-5100
- **Public Works:** 512-401-5550
- **Parks Maintenance:** 512-401-5500
- **Tourism:** 512-401-5060
- **Economic Development:** 512-401-5500
- **Parks & Recreation Center:** 512-401-5500
- **Library:** 512-401-5600 or Digital materials available [here](#)

**City Hall/City Manager's Office:**  
512-401-5000

**Water Utilities:** payments accepted by drop-off in Night Drop Box (parking lot across from building 4), by mail, phone or online visit [cedarparkpayments.com](http://cedarparkpayments.com)

**Development Services:** 512-401-5100

**Fire Administration:** 512-401-5216 or 512-401-5222 | 9-1-1 for emergencies

**Municipal Court:** payments accepted by phone at 512-260-4300 or [cedarparktexas.gov/courtpayments](http://cedarparktexas.gov/courtpayments)

**Police Department:** 512-260-4600  
9-1-1 for emergencies

**Public Works:** 512-401-5550

**Parks Maintenance:** 512-401-5500

**Tourism:** 512-401-5060

**Economic Development:** 512-401-5014

**Parks & Recreation Center:** 512-401-5500

**Library:** 512-401-5600

The City of Cedar Park is taking proactive steps to limit exposure and spread of COVID-19. Please visit the [City website here](#) for all updates.



Closure dates for the Library and Rec. Center have been extended to April 13 to align with the County Stay Home, Stay Safe Orders.

All events have been canceled through May 11.

Digital Library materials available at [cedarparktexas.gov/digital](https://cedarparktexas.gov/digital)



### March 26 City Council Meeting

Adapting to the COVID-19 pandemic impacts and with public health and safety a priority, we are leveraging technology to conduct public meetings. Although our City Council meeting was entirely remote, efforts were taken to keep the meeting as similar to our regular meetings as possible including opportunities for public comment for those wishing to speak.

#### Meeting Highlights:

- Voted to authorize a resolution postponing the City of Cedar Park City Council May 2, 2020 General Election to November 3, 2020
- Discussed City of Cedar Park's COVID-19 Declaration of Local State of Disaster

[View entire meeting here](#)

Why is there a fence, caution tape or a closed sign in parts of the park? In an effort to help stop the spread of COVID-19, Mayor Corbin Van Arsdale issued an Order closing all City-owned and/or HOA operated playground equipment, playscapes, pools, splash pads, pavilions, exercise equipment and drinking water fountains within the City of Cedar Park.

For your safety and the safety of others, please respect any fencing, caution tape or signs and do not enter these closed areas.

[Read Entire Order Here](#)



While community-use park equipment within City limits is currently closed, you're still able to go for a walk/run/bike ride on trails. Please make sure to keep your social distance of at least 6 feet from those not in your household.

"I am a 75 year old, with underlying health problems. In the last week I have had 5 of my younger neighbors volunteer to get groceries or any other item that I require. It thoroughly warms my heart that these young, caring, professional, neighbors will take time out of their busy lives to assist an older neighbor. I can not thank them enough. We have a very caring community and I thank them all." -Margaret

**NEIGHBORS  
HELPING  
NEIGHBORS**  
**#iheartcedarpark**



Share your I ♥ Cedar Park stories with us  
[HERE](#) and we'll share them on social.  
[#iheartcedarpark](#)

## Important COVID-19 Links

[Centers for Disease Control](#) | [Texas Health and Human Services](#) | [World Health Organization](#) |  
[Office of the Texas Governor](#) | [Williamson County](#) | [Williamson County and City Health Districts](#)  
| [Travis County](#) | [City of Cedar Park](#) | [LISD](#) | [RRISD](#)

The City of Cedar Park | [CedarParkTexas.gov](http://CedarParkTexas.gov)

