

WELCOME



**NEW RESIDENT GUIDE
THE CITY OF CEDAR PARK**

COMMUNITY ▪ SERVICE ▪ INNOVATION
PROFESSIONALISM ▪ INTEGRITY ▪ LEADERSHIP
FISCAL RESPONSIBILITY

2019



THE CITY OF CEDAR
PARK

INFORMATION

(512) 401-5000

450 Cypress Creek Rd.
Cedar Park, Texas 78613

FIND OUT MORE ONLINE

[Public Safety](#)

[Cedar Park Library](#)

[Parks and Recreation](#)

[Top Employers](#)

[Bell Blvd Redevelopment](#)

CONNECT WITH US

 fb.me/cityofcedarparktexas

 [@cityofcedarpark](https://www.instagram.com/cityofcedarpark)

 [@cedarparktexas](https://twitter.com/cedarparktexas)

 [The New Cedar Park Quarterly](#)

ABOUT CEDAR PARK

Welcome to Cedar Park, Texas, a vibrant community situated on the northern border of Austin just 17 miles from downtown. Today's population is about 76,800 and Cedar Park has twice been ranked Fourth Fastest-Growing City in the country in recent years. We're a bustling high-tech employer hub, too, Cedar Park is on the move! Check out our 2017 Year in Review for more information.

WHAT'S IN A NAME?

CITY HISTORY

EST. 1887

The City of Cedar Park was named for a park that was a rail stop in the late 1800s and was incorporated as a City in 1973, and, true to the namesake Cedar Park now features 47 City parks and 22 miles of trails. Find out more information at <http://cedarparkhistory.com>.

ACCOLADES

Use the left navigation menu to read more about our high quality of life and low cost of living, or visit www.cedarparktexas.gov/residents to find out more great things about the city of Cedar Park.



TOP 50 MOST POPULAR MID-SIZE CITY TO RELOCATE

March 2018
Move Buddha



TOP 50 SAFEST CITIES IN TEXAS

March 2018
National Council on Home
Safety and Security



AMONG THE BEST SMALL CITIES FOR FAMILIES

October 2017
Nerdwallet



ONE OF THE SAFEST CITIES IN TEXAS

June 2017
Safewise



AMONG THE SAFEST CITIES IN TEXAS

November 2017
FBI Crime Report

Cedar Park Government



**MAYOR
CORBIN
VANARSDALE**

EMAIL

**512-
964-1633**



**PLACE ONE
TIM KELLY**

EMAIL

**512-
568-1667**



**PLACE TWO
MEL
KIRKLAND**

EMAIL

**512-
987-5156**



**PLACE THREE
ANNE
DUFFY**

EMAIL

**512-
736-4867**



**PLACE FOUR
MICHAEL
GUEVARA**

EMAIL

**512-
709-8557**



**PLACE FIVE
RODNEY T.
ROBINSON**

EMAIL

**737-
701-4141**



**PLACE SIX
DORIAN
CHAVEZ**

EMAIL

**737-
444-3502**



**CITY
MANAGER
BRENDA
EIVENS**

EMAIL

**512-
401-5020**



CEDAR PARK'S COUNCIL AT-LARGE

Cedar Park operates under a council-manager form of government. Find out more about the City Manager and Council at www.cedarparktexas.gov/government.

WELCOME



HELPFUL NUMBERS

Pedernales Electric (PEC) 512-331-8883

Southern Union Gas 1-800-700-2443

Atmos Energy 1-800-460-3030

Residential Garbage Collection 512-401-5678

Commercial Garbage Collection 512-243-2833

Chamber of Commerce 512-260-7800



HOME

Travis County	512-854-9020
Travis Co. Voter Registration	512-238-4996
Vehicle Registration	512-854-9473
Driver's Licence Questions	512-424-2600
TX Dept of Public Safety	512-506-2835
TX Dept of Transportation	512-331-5361

To locate utility lines dial 8-1-1

TO CEDAR PARK

Williamson County 512-943-1100
 Driver's License 1-866-357-3639
 US Post Office 512-260-7585
 WilCo Animal Shelter 512-260-1368
 Vehicle Registration 512-260-4290
 Williamson Co.Voter Registration 512-943-1630
 Williamson County Landfill 512-759-8881
 For emergency services in Cedar Park dial 9-1-1





IMPORTANT

LINKS

(TO GET YOU STARTED)

We are excited that you chose Cedar Park to call home! We hope that you will take advantage of the many amenities the City has to offer, including over 600 acres of parkland, recreation center, community pools and much more! Please click on the links below to find out more about Cedar Park!

Helpful Phone Numbers	Setup A Water Account	Trash & Recycling
Cedar Park Library	Parks	CP Atlas



CP CONNECT 2.0

REPORT IT.

CP Connect 2.0 is not just another app! It is your link to City services and departments. In addition to containing the information above, it also provides a way to report issues to the City. Download it today to access the full menu of information and reporting capabilities.

PAY YOUR WATER BILL

FIND CITY EVENTS AND MEETINGS

REPORT NON-EMERGENCY POLICE ISSUES

**CONNECT WITH THE FOLLOWING
DEPARTMENTS:**

Parks
Public works
Code Compliance
Water Conservation

Library
Engineering
Media & Community Affairs
or you can Ask a General Question



SETTING UP YOUR WATER ACCOUNT

UTILITY BILLING DEPARTMENT

CONTACT

512-401-5300

EMAIL: UB@CEDARPARKTEXAS.GOV

[WWW.CEDARPARKTEXAS.GOV/
UTILITYBILLING](http://WWW.CEDARPARKTEXAS.GOV/UTILITYBILLING)

[UTILITYBILLING](http://WWW.CEDARPARKTEXAS.GOV/UTILITYBILLING)

HOURS OF OPERATION:

MONDAY-FRIDAY 8A.M.-5P.M.

RESIDENTIAL WATERING SCHEDULE

Even Addresses (example 2706) :
Thursday and Sunday
Before 10 a.m. and after 7 p.m.

Odd Addresses (example 2705) :
Wednesday and Saturday
Before 10 a.m. and after 7 p.m.

Drip irrigation is permitted at any time. [Please click here for more info!](#)

WATER TIPS

The City of Cedar Park practices [water conservation](#). We follow a twice a week residential watering schedule that can be found on the [CP Connect 2.0](#) app and at www.cedarparktexas.gov/waterconservation. Residential watering hours are before 10 a.m. and after 7 p.m. LCRA provides rebates at WaterSmart.org/rebates.

PAYMENTS

WAYS TO PAY YOUR BILL

- In person at 450 Cypress Creek Rd., Bldg. 2
- By mail at 450 Cypress Creek Rd., Bldg. 2, Cedar Park, TX 78613 (credited the day received)
- By phone at 512-401-5300 (by credit card, a \$2.00 fee applies to payments of \$25 or more)
- Through the Website at <https://www.municipalonlinepayments.com/cedarparktx>
- Using the CP Connect 2.0 app "Pay Water Bill" section
- Direct draft from a checking or savings account
- Bank's Online Bill Pay

OTHER THINGS YOU CAN DO ONLINE

- [Set-up Auto Debit](#)
- [Connect new service](#)
- [Transfer Service](#)
- [Disconnect Service](#)
- [Info on water rates](#)
- [Understand your statement](#)
- [FAQs](#)

YOU'RE RUNNING THE SHOW

Want to know more about how and when you are using your water? The City of Cedar Park has installed digital water meters throughout the City. You can monitor your water usage through the portal found at:

www.youreunningtheshow.com. Set your account up today. For more information, visit the [AMI DIGITAL WATER METERS INFORMATION PAGE](#).

**YOU'RE
RUNNING
THE
SHOW!**

TYPES OF SERVICE AVAILABLE

➔ Residential Service



The monthly rate paid includes a 95-gallon trash cart. When you set up your water account this will be delivered to your home.

- Trash and recycling remain on schedule except for Thanksgiving Day, Christmas Day, and New Year's Day.
- Garbage is collected once a week. It is requested that your cart be placed on the curb by 7 a.m. Proper placement includes within two feet of the curb with the handle toward the curb.
- Disabled services are available. Please contact Utility Billing at 512-401-5300 to schedule this service.

➔ Recycling



Items that can be recycled include paper products, plastics, cans, cardboard and glass.

- Recycling collection for the City of Cedar Park is every other week.
- For more information on what can and cannot be recycled you can check our [recycling checklist](#).
- There are some [common recycling mistakes](#) that can be avoided. We recycle plastics with the numbers one through seven on them. Small metal items and cans are accepted as well as rinsed glass.

➔ Bulk Trash



There are many bulk trash items that are accepted and taken to the landfill. Trash that cannot fit in the bin can be placed on the curb next to the bin.

There are many items that are accepted through bulk trash. Hazardous items are not accepted and should be kept for the [annual hazardous waste clean-up day](#). For more information on bulk trash visit www.cedarparktexas.gov/bulktrash or click [here for the bulk trash flyer](#).



TRASH & RECYCLING SERVICE

The City trash and recycling service is provided by Central Texas Refuse. This provider takes the trash from Cedar Park to the Williamson County Landfill in Hutto, Texas. There are three types of trash service available: residential service, recycling and bulk collection. These are outlined to the left.

The City of Cedar Park is pleased to be able to offer the trash schedule, scheduling of bulk pickup, request for new cart, and reporting of missed trash service on the [CP Connect 2.0 app](#). The Trash and Recycling button on the app allows you to put in your address and find out your schedule. This function also lets you communicate directly with Central Texas Refuse for fast and efficient service.

The City hosts an annual Household Hazardous Waste Clean-up day each year. During the 2018 event 1023 participants were served. Paint, chemicals, tires, brush, metal, electronics and more were collected for approximately 125,000 lbs of waste. Visit: www.cedarparktexas.gov/hhw for more information. The 2019 date is TBD at this time.



Art and Culture

The Cedar Park Sculpture Garden is just one of the many ways Cedar Park showcases the work of Texas artists. The Jazz & Art on Main is a fantastic event showcasing local music talent. [Find out more on the Parks and Recreation page.](#)

Community Events

From Heritage Fest to holiday events, finding something to do in Cedar Park is easy! Look at our [calendar of events](#) to find out more about what is going on in the City!



Cedar Park Fun features up-to-date information on attractions, hotels, restaurants, nightlife, travel tips and more.

Parks & Trails

Cedar Park offers over 600 acres of parkland and 22 miles of trails, a community garden, tennis courts, a skate park and more! Find out more at www.cedarparktexas.gov/parks.

Cedar Park Fun

Discover fun things to experience in Cedar Park! From riding the rails to watching the Stars, visit www.cedarparkfun.com and follow the fun @cedarparkfun on Instagram.

Library

Enjoy a variety of amazing programs and services offered at the Cedar Park Library. Library cards are free for residents of Cedar Park. Find out more about the Library at www.cedarparktexas.gov/library.

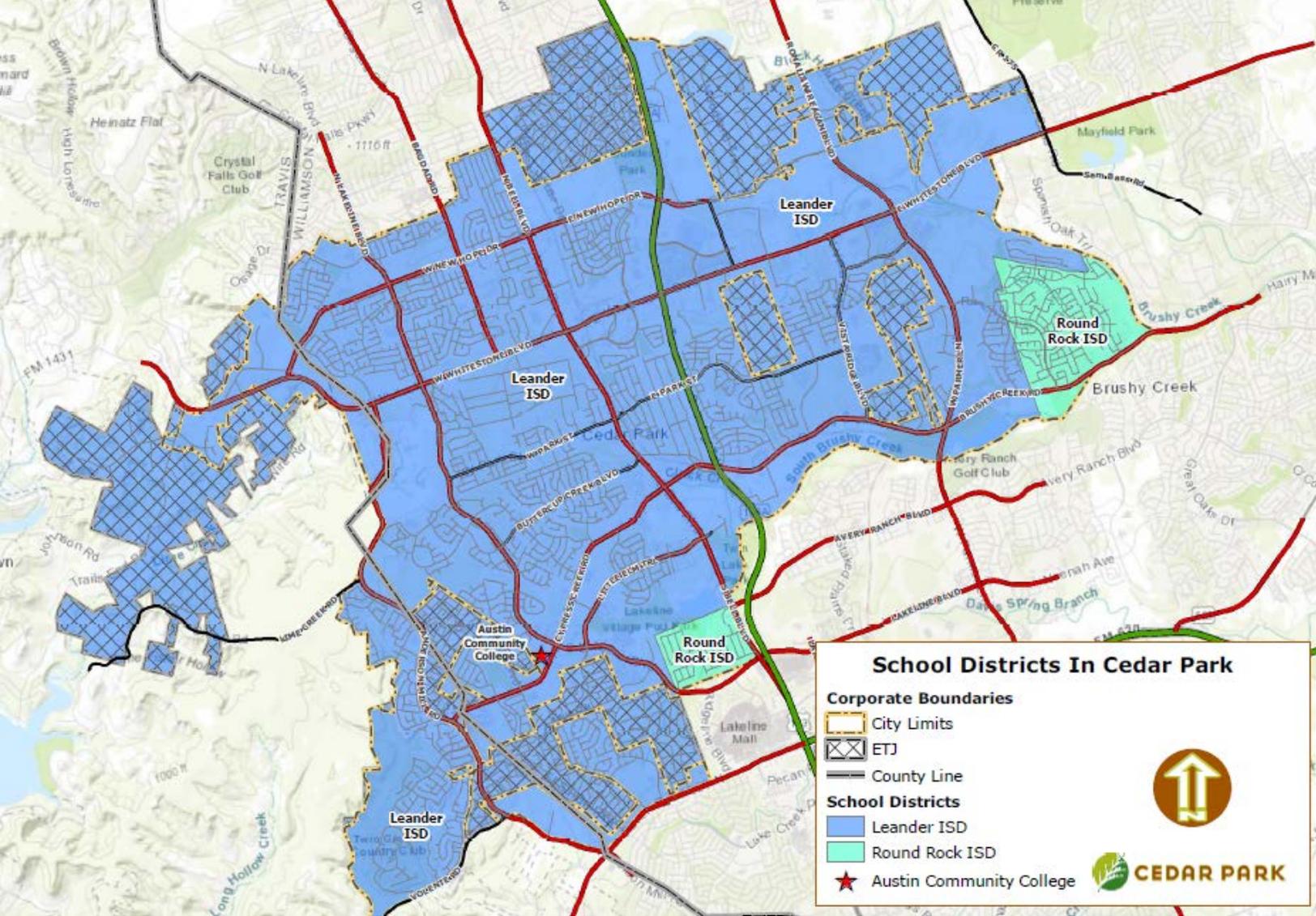
Pools

With three pools, a splash pad, and Brushy Creek Lake, it is easy to see how you can stay cool in Cedar Park! View activities and register online at www.cedarparktexas.gov/parks.

Shop locally!

Enjoy a day of shopping or just a quick trip -- we know you will find it and will say, "I got it in Cedar Park!"





EDUCATION

CEDAR PARK

Leander Independent School District

Leander ISD serves 38,000 students at its 42 campuses. Covering nearly 200 square miles, Leander ISD is one of the fastest growing school districts in the state. More than half of the Cedar Park neighborhoods attend Leander ISD schools. You can find out more about LISD on their website, and see our interactive education map at www.cpatlas.com. Always check with the school for accurate attendance information.

Round Rock Independent School District

Round Rock ISD is located in southern Williamson County and northwest Travis County and includes 110 square miles with 48,500 students attending the 55 campuses. A small number of neighborhoods in Cedar Park attend Round Rock ISD. You can find out more on the RRISD website, and see the [CP Atlas](#) for our interactive school information. Check with the school for accurate attendance information.

Austin Community College

Austin Community College enrolls over 70,000 students a year, 5,500 dual credit students, with over 100 programs of study at 11 campuses. The Cypress Creek Campus is located in Cedar Park and students can enroll in career-technical classes or choose from a variety of general education courses. Find out more on the Austin Community College website.



CEDAR PARK

— POLICE DEPARTMENT —

As a recognized law enforcement agency, the Cedar Park police department subscribes to best practices in aspects of law enforcement operations. The mission of the department is to ensure safety through integrity, trust and accountability. Find out more at www.cedarparktexas.gov/police.

Proactive safety tools and programs:

[Smart911](#)

[tip411](#)

[CP Connect 2.0](#)

[Citizens Police Academy](#)

[National Night Out](#)

Police Department

911 Quest Parkway

Cedar Park, Texas 78613

512-260-4600

police2@cedarparktexas.gov

facebook.com/cedarparkpolice





Fire Station Locations:

Station One: 503 Brushy Creek Rd.

Station Two: 1570 Cypress Creek Road

Station Three: 1311 Highland Drive

Station Four: 150 Church Park Road

Fire Station Five: 1501 Cottonwood Creek Trail (opens Fall 2018)

The Cedar Park Fire Department pursues excellence in every aspect of public safety related to fire service and seeks opportunities to serve the Cedar Park community. The Center for Public Safety Excellence conferred accredited status to the department in 2014. The Fire Department responds to calls in both the City and the Extra Territorial Jurisdiction, serving a population of over 80,000 people.

Emergency Management

The Office of Homeland Security and Emergency Management is responsible for the planning, coordination and implementation of all emergency management and homeland security-related activities in the city of Cedar Park. You can find out more about emergency management online at www.CedarParkPrepares.com.

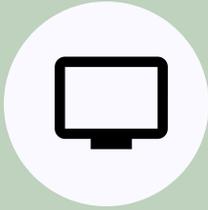
WWW.CEDARPARKTEXAS.GOV | 2019

Cedar Park Fire

Emergency: Dial 911
Main Phone: 512-401-5220
Fire Prevention Division: 512-401-5200

450 Cypress Creek Road, Building Six
Cedar Park, TX 78613
fire.department@cedarparktexas.gov

connect with us



Cedar Park hosts its own tv channel, CPTV-10, which can be viewed online [here](#), viewed on Time Warner 10.110, and AT&T U-verse channel 99.



Find out about City News at www.cedarparktexas.gov/residents/news and locate archived news stories for more information.



[Subscribe](#) to the New Cedar Park Quarterly e-Newsletter to find out more about local community information and keep up with events around town.



Follow us on Facebook at fb.me/cityofcedarparktexas



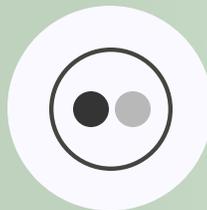
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