

2021 RESIDENT SURVEY RESULTS

Cedar Park residents were surveyed in the spring of 2021 as a part of the City's continued commitment to service. The last time the survey was conducted was in 2019. Below are the highlights.

Download the full report at [CedarParkTexas.gov/surveyresults](https://cedarparktexas.gov/surveyresults)

▲ Percentage increase or decrease from 2019's survey. If there is no triangle, the percentage remained the same.

Quality of Life

▲ 3% **94%**
Excellent or Good

City Safety

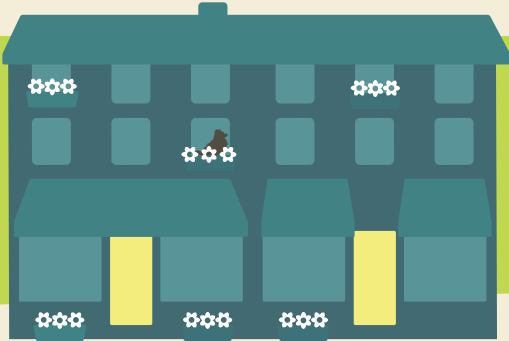
▼ 1% **94%**
Excellent or Good

Utility Infrastructure

NEW **86%**
Excellent or Good

▲ 11% **96%** of residents gave positive marks to overall economic health of the City

CITIZEN PRIORITIES OVER THE NEXT TWO YEARS



QUALITY OF CITY SERVICES



-  Parks, Trails & Greenspace
-  Mobility (ease of getting to places you visit regularly)
-  Safety
-  Economic Health



98% Fire Dept. excellent or good



▲ 11% 89% Police Dept. excellent or good



▼ 1% 89% City Parks excellent or good



▲ 3% 90% Garbage Collection excellent or good



WHAT RESIDENTS ARE SAYING

89% Say overall customer service by City employees is good or excellent

▲ 2% 98% Say the City is an excellent or good place to raise a child

NEW 98% say they would recommend living in Cedar Park

OPPORTUNITIES FOR IMPROVEMENT

National trends have shown that cities across the country have seen decreases in these measures due to the impact of the COVID-19 pandemic.

▼ 4% **49%** Mobility (traffic flow on major streets)

▼ 17% **58%** Art & Culture (opportunities for education, culture and the arts)

▼ 22% **52%** Special Events & Festivals (more opportunities to attend)