

NEW MONTHLY STATEMENT OVERVIEW

We've redesigned our water utility bills to make them easier to understand, but we're still making improvements. This guide shows you how to read your statement.



450 CYPRESS CREEK RD, BLDG. 2
CEDAR PARK, TEXAS 78613
WWW.CEDARPARKTEXAS.GOV



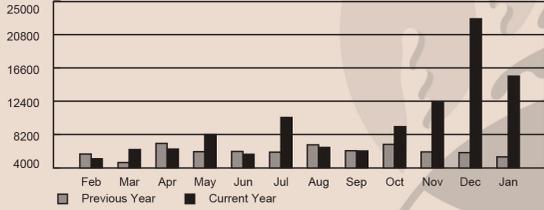
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JOHN Q. PUBLIC
123 MAIN STREET
CEDAR PARK TX 78613

Office Hours: Monday - Friday 8:00 a.m. - 5:00 p.m.
Utility Billing (512) 401-5300 | Fax (512) 401-5301
Public Works (512) 401-5550
Concerns regarding City provided trash & recycling collection (512) 401-5678

2-Year Consumption Comparison - Meter 1



For water conservation tips go to waterthriftycedarpark.org

IMPORTANT MESSAGE
Stage 2 watering restrictions and rates are now in effect. Please see www.cedarparktexas.gov/water for more information.

WINTER WASTEWATER AVERAGING TIME IS HERE. Wastewater rates are re-calculated each March and are based on your average winter water usage. These months are used for calculation because there is less outdoor water usage during this time of the year. See the dates below:

Zone 1-due on the 2nd. Use reads from 12/1/15 to 3/7/16.
Zone 2-due on the 9th. Use reads from 12/8/15 to 3/14/16.
Zone 3-due on the 16th. Use reads from 11/15/15 to 2/21/16.
Zone 4-due on the 23rd. Use reads from 11/22/15 to 2/28/16.

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ACCOUNT STATEMENT
SERVICE FROM 01/11/2016 TO 02/11/2016

ACCOUNT NUMBER	DUE DATE	AMOUNT DUE NOW			
123-456789-01	03/09/2016	127.60			
CYCLE	BILL DATE	AMOUNT DUE AFTER 03/14/2016			
02	02/24/2016	140.37			
SERVICE ADDRESS					
123 MAIN STREET					
CURRENT CHARGES (WATER)					
METER	SIZE	PREVIOUS	CURRENT	USAGE	BASE RATE
71669805	5/8"	223,140	238,730	15590	17.77
VOLUMETRIC CHARGES (PER 1000 GALLONS)					
		TIER - ONE		8,000 @ 0.00363	29.04
		TIER - TWO		5,000 @ 0.00436	21.80
		TIER - THREE		590 @ 0.00523	3.09
METER 1 CHARGES:					71.70
CURRENT CHARGES (OTHER)					
SEWER					35.68
GARBAGE / RECYCLING					18.68
SALES TAX					1.54
TOTAL OTHER CHARGES:					55.90
ACCOUNT SUMMARY					
TOTAL CURRENT CHARGES					127.60
LAST PAYMENT					-165.36
BALANCE FORWARD					0.00
TOTAL AMOUNT DUE BY 03/09/2016					127.60
TOTAL DUE IF PAID AFTER 03/14/2016					140.37

Utility Billing Office Information: Office hours and contact information.

2-Year Consumption Comparison: Month-to-month water consumption over the course of one year, compared to the previous year.

Remember that in December 2015 our outdoor irrigation schedule returned from one-day to two-days per week watering.

If you have increased outdoor irrigation to two days per week, your water usage for the months of 2016 will likely be higher than the months of 2015.

Additional resources and important announcements.

Account Number: Unique number associated with your account.

Due Date: Payment is due on this date.

Amount Due Now: Amount due on due date.

Cycle: Your billing cycle. We have four cycles. More information below.

Bill Date: Date bill was issued.

Amount Due After: Payment amount with late fees needed.

Service Address: Address associated with water service.

Current Charges (Water): Water usage and charges for billing cycle. **SEE TIERED WATER RATE STRUCTURE BELOW.**

Current Charges (Other): Fees for other city services provided.

Account Summary: Current charges, last payment received and past due balance (if applicable).

Total Amount: Total amount due on due date.

Cycles: Information on your zone, or "cycle".

RESIDENTIAL TIERED WATER RATE STRUCTURE

Base Rate (First 2,000 gallons)	\$17.77
Tier 1 (2,001 - 10,000 gallons)	\$3.63 per 1,000 gallons
Tier 2 (10,001 - 15,000 gallons)	\$4.36 per 1,000 gallons
Tier 3 (15,000+)	\$5.23 per 1,000 gallons

Be sure to look at the back of your statement for other important information, such as how sewer rates and water rates are calculated.